

Getting Started

System Requirements

To use the Eudora Pro electronic mail (e-mail) application (hereafter referred to as Eudora), you must have the following:

- A Macintosh Plus or later model, with a high-density disk drive.
- Macintosh System 7.0 or later,
- A mail account with an Internet service provider or an Internet-style network account.
- Access to your mail account via modem (9600bps or higher) or Internet-style network connection.

Installing Eudora

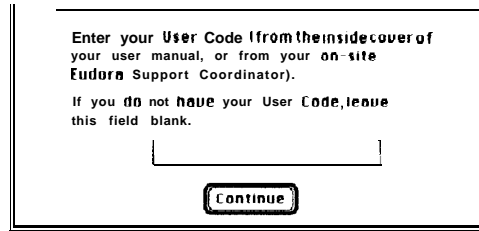
You can install this version of Eudora over an earlier version of Eudora Pro or any version of Eudora Light. Just follow the instructions below, and when you open the new version of Eudora your Settings, mailboxes, etc. will be updated for the new version.

To install Eudora, do the following:

1. Restart your Macintosh while holding down the shift key. This turns off your Macintosh extensions.
- 2. If you are installing Eudora from diskettes, insert Eudora Pro diskette 1 of 2 into your Macintosh diskette drive.
3. Double-click on the Eudora Pro Installer icon to start the installation program. The Eudora Pro splash screen is displayed. Click **Continue** to display the Eudora README window.

Note: The contents of the README window can be printed or saved to a file for later review.

4. Once you have reviewed the contents of the README window, click **Continue**. The User Code dialog is displayed.



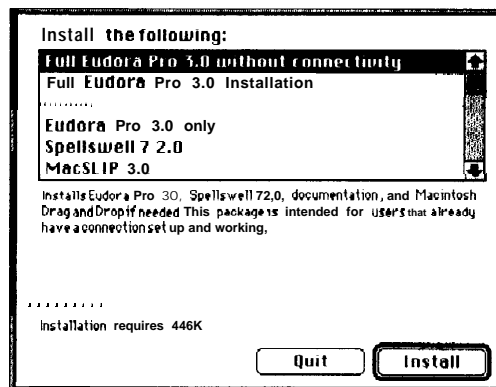
User Code dialog

Your five-digit User Code is printed on the inside cover of this manual, or, if you are part of a multiple-user site, it should be provided to you by your organization's Eudora support coordinator. If you purchased Eudora by electronic distribution, the User Code is in the **e-mail message** you received when you purchased the product.

5. Type your User Code in the User Code field and click **Continue**.

Note: If you cannot determine your User Code, you may leave this field blank.

The Eudora Install dialog is displayed, allowing you to select which items you want to install. To see a description of an item, click on the item (the description is displayed just below the selection area).



Eudora Install dialog

6. To install all of the items except for the connectivity software, be sure the default item **Full Eudora Pro 3.0 without connectivity** is selected and click **Install**.

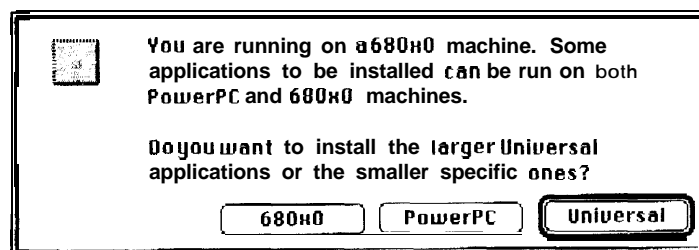
To install all of the items including the connectivity software, select **Full Eudora Pro 3.0 installation** and click **Install**.

Note: Do not use this option if you are already connected to a TCP/IP network. If you are getting an Internet connection for the first time, and your Internet service provider does not provide TCP/IP software, you can use this item to install MacSLIP and MacTCP.

To install just the items you want, select them by clicking on each one (hold down the command key to select multiple items, and be sure that neither of the Full installation items are selected), then click **Install**.

If you selected either of the Full installation items, MacTCP, MacSLIP, or Macintosh Drag&Drop, the Restart dialog is displayed, informing you that your Macintosh will need to be restarted at the end of the installation. Click **Yes**.

The Eudora Version Selection dialog is displayed, allowing you to select which version you want to install.



Eudora Version Selection dialog

The Eudora Version Selection dialog allows you to select from the following versions:

680X0

This is the smallest version. It runs on any Macintosh, including Power Macs, but it is not as fast on Power Macintoshes as the PowerPC or Universal versions.

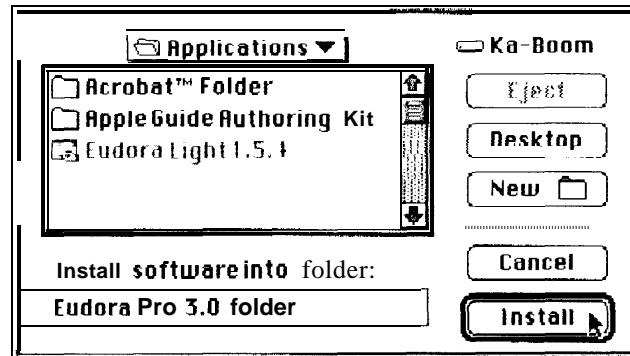
PowerPC

This version runs only on Power Macintoshes. It does not run on standard 680x0 machines.

Universal (or Fat)

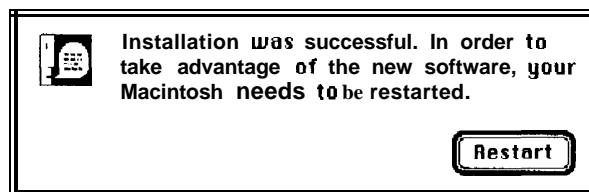
This version requires the most disk space. It runs on any Macintosh, and runs as fast as the PowerPC version on a Power Macintosh.

7. Select the version you want. A dialog is displayed asking you where you want to install the Eudora Pro 3.0 folder.



Eudora destination dialog

8. Select the destination folder and click Install. The install program begins installing the items you selected onto the appropriate locations on your disk.
9. If you are installing Eudora from diskettes, insert the appropriate installation diskette when you are prompted.
10. once the installation is complete, you are prompted to restart your Macintosh. Click Restart.



The Restart alert

This completes the installation of the Eudora Pro software. To find out how to set up Eudora so that you can send and receive e-mail, see the section "Opening and Configuring Eudora." For details about the files in the Eudora Pro Folder and The Eudora Folder, see their corresponding sections in the Reference chapter.

Installing Connection Tools

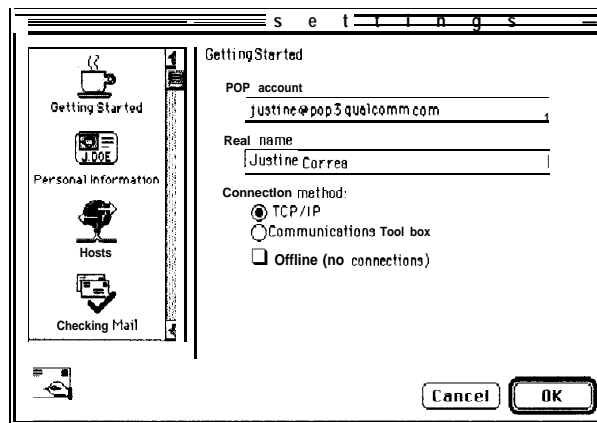
To use Eudora with the Communications Toolbox, the Apple Modem Tool and Serial Tool must be installed on your Macintosh. To do this, drag the Connection Tools folder onto your System Folder.

Opening and Configuring Eudora

After you have installed Eudora, double-click on its icon to open it. If you are installing Eudora for the first time, the Getting Started Settings are displayed.

To send and receive messages, you must have an account on a computer running a POP (Post Office Protocol) server, and access to a computer running an SMTP (Simple Mail Transfer Protocol) server. Your incoming e-mail messages are delivered to your POP account, where you pick them up and transfer them to Eudora on your Macintosh. Your outgoing messages are sent to the SMTP server to deliver to your recipients.

You have to provide basic information about your account, servers, and network connection before you can send and receive messages. To do this, use the **Getting Started** Settings (if this is not open, select **Settings...** from the **Special** menu and click on the Getting Started category).



An example Getting Started Settings

In the **POP account** field, type your login name for this account, an “@” sign, and the full name of the computer. For example, if your assigned login name is “justine,” and the name of the computer where you receive e-mail is “pop3.qualcomm.com” type “justine@pop3.qualcomm.com” in this field.

*Note: This may or may not be your e-mail address. If your e-mail address is different than your pop account, put it in the **Return Address** field of the Personal Information Settings.*

In the Real name field, type your real name. It is included in the **From** field of your outgoing messages.

Specify a connection method. If you are using Eudora via TCP/IP software (e.g., a direct network connection, SLIP, or PPP), select **MacTCP**. If you are using Eudora without TCP/IP software, select **Communications Toolbox**, click OK, then select Communications... from the Special menu and choose the appropriate modem/serial communications settings.

If your **POP** and **SMTP** servers are on the same computer, you do not need to specify an SMTP server. If they are not on the same computer, click on the **Hosts** category and enter in the SMTP field the full name of the computer running the SMTP server,

You are now ready to go. For a quick introduction to Eudora’s basic functions, see the “Tutorial” chapter; for detailed explanations of all the available functions, see the appropriate chapters.

Registering Your Copy of Eudora

Depending on the software license you have for Eudora, you maybe eligible for technical support directly from the Eudora Technical Support group. To receive technical support, you must register your copy of Eudora Pro in accordance with the terms defined in your license Agreement. If you have a previous version of Eudora Pro, you need to register this new version.

*Note: If you are part of a site license, you do not need to register.
Contact your organization’s e-mail administrator for support.*

If you are eligible for technical support, you are prompted to register after you send the first message with your new version of Eudora Pro. Complete the registration form and click Register. The registration is put in the queue in your Out mailbox and is sent the next time you send queued messages.

If you don't want to register at that time, you can choose Not Now to be prompted 7 days later, or Never Register to never be prompted again. At any time, you can choose Register **Eudora...** from the Help menu to display the registration form.

Quitting Eudora

To quit Eudora, select Quit from the File menu. If you have queued messages, or timed messages due to be sent in the next 12 hours, you are given the option to send them (see the section "Quitting with Queued Messages").

The Trash mailbox is emptied if the Empty Trash **on Quit** option is on in the Miscellaneous Settings.

